# **Christopher Schmacke**

# Founder & Management Consultant

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# Summary

Experienced manager and management consultant in the Air Freight, Logistics, Airline and Airport industry. Founder of an HR analytics and recruiting startup. Project and Business Development Manager at heart.

# Work experience

Co-Founder & Managing Partner

# cherryfish

Areas of responsibility: Product, Sales, HR, Legal

- Developed and managed the implementation of a skill-rating algorithm
- Managed the development of the cherryfish app and its integrations
- Managed the partnership program with business partners (headhunters)

# Principal Owner

# LCS Consulting

Selected project engagements:

- Deutsche Lufthansa AG, Berlin/Frankfurt, Germany
  - o Coach and mentor for the Lufthansa Innovation Accelerator Program
     o Developed several new business concepts and product solutions in the area of Air Cargo, data-driven business models and Airline Corporate Sales initiatives
- Miles & More GmbH, Frankfurt, Germany (various)
  - o Conducted feasibility study for a mileage accrual systematic
  - o Developed a revenue-based air redemption systematic
  - o Conceptualized and reorganized the procurement organization

# Managing Consultant

# Lufthansa Consulting

Selected project engagements:

- Lufthansa German Airlines, Frankfurt, Germany

   Managed across-the-business cost reduction program "Shape!"
   Identified sustainable cost reduction potential of >180 M€
- Lufthansa Flight Training GmbH, Frankfurt, Germany
   o Created a new joint-venture company 'Flight Training Alliance GmbH'
   o Defined a tax optimized global operating model and corporate governance

# Senior Consultant

# Lufthansa Consulting

Selected project engagements:

- Lufthansa Cargo, Frankfurt, Germany (various)
  - o Developed new air cargo joint-venture models and partner acquisition plans
  - $\circ$  Conducted workshop series "End-to-end supply chain visibility"
  - o Developed new product "myAirCargo"
- Airports Company South Africa, Johannesburg, South Africa • Developed a business model for the cargo business of the group
  - o Designed a blueprint for a logistics city at Johannesburg Intl. Airport
  - o Identified 150 M Rand incremental revenue potential p.a.

# Skills

10-2016 - To-date

01-2016 - To-date

07-2014 - 12-2015

06-2009 - 06-2014

Project Management Managed 40+ projects of different scale

Transportation Industry 21 years in Transportation

Stakeholder Management

Business Development

# **IT Application Skills**

Office & Communication

PowerPoint, Word, Excel, Slack, Trello

Product Development

JIRA, miro, MS Project

CRM Systems

Hubspot, MS Dynamics

Process mapping software

QPR, Visio, Draw.io

# International Exposure

Europe



North America



South East Asia

Middle East





### Consultant

### Lufthansa Consulting

Selected project engagements:

- JetBlue Airways, New York, USA (various)
  - o Developed a business segment strategy identifying 80 M\$ p.a. incremental revenue potential. Revenue increased by 200% after strategy implementation.
  - o Created a new product portfolio to access new market segments
  - o Managed tender for new cargo management system and led successful integration

# Head of Cargo (KAM)

#### Lufthansa Cargo

- Acted as Head of Cargo for AirAsia, Viva Macau and SunExpress
- Developed and enhanced the Asian cargo organization
- Managed the Asian Sales organization with more than 20 staff across five countries
- Achieved revenue increases of +450% in 2 years for AirAsia

#### European Traffic Development Manager

#### Lufthansa Cargo

- Developed the strategic cooperation between Lufthansa Cargo and DHL Aviation
- Increased intra-European traffic through interlining and repositioned products
- Launched a new express product in combination with DHL

#### Manager Sales Planning

#### Lufthansa Cargo

- Refined and implemented the regional cooperation between Lufthansa Cargo and
- Austrian Airlines for road feeder services in Eastern Europe
- Coordinated the worldwide air cargo movements for the 2004 Olympics
- Managed the sales planning, budgeting and control activities for the CEE region

#### Assistant Sales & Trade Marketing Manager

BEGO

- Coordinated the sales logistics for Central and Eastern Europe
- Successfully implemented a new logistics concept for small shipments
- Coordinated the launch of a new product in the market

Education	
Master of Business Administration	2012 - 2014
University of Geneva International Management	
Diplom-Kaufmann (FH)	2001 - 2003
Berlin School of Economics and Law Economics	
Bachelor of Business Administration	1999 - 2003
Hanze International Business School, Groningen International Business	
Vocational Training in Industrial Business Administration	1996 - 1999
Bremen Chamber of Commerce / BEGO Business Administration	

# **Professional Trainings**

Various professional trainings at McAlinden, Lufthansa School of Business and others

06-2007 - 06-2009

04-2003 - 12-2003

02-1999 - 07-1999

01-2004 - 12-2004

01-2005 - 06-2007